

Rex Anderson's personal guarantee of your satisfaction with our services

WE GUARANTEE THE QUALITY OF OUR LEGAL SERVICES. You can be sure that all legal work that comes from this office will be of the highest caliber. If you ever find anything that does not meet your needs or expectations, please bring it to our attention. We will correct the situation immediately.

WE GUARANTEE TO RETURN PHONE CALLS PROMPTLY. For a positive, productive lawyer/client relationship, we must communicate openly and freely with each other. We promise to return your phone call within two hours. If the lawyer you want to reach is in trial or otherwise detained, his secretary will call you and schedule a time when you can speak with him.

WE GUARANTEE TO ALWAYS HAVE A LAWYER AVAILABLE TO SERVE YOU. If you need help right away, we always have a lawyer available during business hours who can help you. So if you have an urgent question or problem, please don't hesitate to call. We guarantee you the best possible service and we'll be glad to hear from you.

WE GUARANTEE TO MEET ALL DEADLINES. Few things are as frustrating as deadlines that are not met. A missed deadline can do a lot to undermine a good lawyer/client relationship. What's more, we want you to know that you can trust what we tell you, and meeting a deadline is important. So we guarantee to complete all promised work on time. If we don't, we won't charge you for the work.

WE GUARANTEE THE FEE WE QUOTED YOU. No one likes financial surprises. That's why on every project we will provide you with a written fee quote. No matter how long it takes us, it will never cost you one penny more. Once we quote a fee, we stick to it, no matter what. You can depend on it.

WE GUARANTEE YOU'LL ALWAYS RECEIVE THE HIGHEST LEVEL OF PERSONAL CARE AND ATTENTION. No one likes to be thought of as a case number. Every person in our office is here for one purpose: To serve you. If you don't receive the close personal care attention you want, nothing else matters. When you're our client, you become part of our family. And we guarantee you'll receive the best we offer.

WE GUARANTEE TO COMMUNICATE WITH YOU. You deserve to be kept current on the progress of your case. So we will keep you apprised of your case by way of writing, telephone or email. And if nothing has happened, we tell you that, too. Good communication is the key to a good working relationship with your lawyer. And we intend to make sure that your relationship with our firm is the best you have ever had...or ever will have.

... OR YOUR MONEY BACK